WALKERS ARE WELCOME CIC MEMBERS' ANNUAL RETURN FOR THE YEAR JAN TO DEC 2020



Please complete this report electronically and send it as a Word document by email to secretary@walkersarewelcome.org.uk by 31 January 2021.

To maintain your accreditation as a Walkers are Welcome town or village, it is essential that you show how you have met the criteria during the previous year by completing this Annual Return. Please answer every question and provide the fullest information; it is time to shout about your achievements. *The form expands to allow additional data.*

We are always looking for evidence that Walkers are Welcome members are making a difference in their communities and it is wonderful to learn of your successes and to share innovation across the network.

Your Annual Return and subscription are both due by 31st January 2021. If you anticipate or experience any problems completing the Return and/or making your payment in time, please advise us as soon as possible.

REMEMBER, WE ARE ALWAYS HERE TO HELP – Please email the Secretary or your Mentor for assistance at any time

Town or village name	Dereham	
Name of group or organisation	Dereham Walkers are Welcome	
Population	19464 https://www.citypopulation.de/php/uk-	
	parishes-	
	eastofengland.php?adm2id=E04006108	
2021 Subscription paid	In progress	
Date paid and how or date it will be paid		
Name of mentor	Derek Blake	
WaW encourages contact between	As mentors, Derek and I convened a Zoom	
mentors and towns on a regular basis.	meeting for the 7 members in Norfolk, Suffolk	
What contact has there been in the last	and Lincs (but not Kirkby Stephen). In regular	
year?	contact with Ann Sandell.	

COVID-19 We are aware that your plans will have been severely affected by COVID-19. Please try to answer the following questions as best you can, but give a brief overview here of the main impacts of COVID-19 on your activity this year.	 Litter pick and planned walks (regular and short walks) all brought to a halt with lockdown. Regular walks restarted in August, and short walks in October, though the latter were interrupted in the second lockdown and have not recommenced. Further walks added to the programme, and ceased charging (invited donations instead). Moves to get litter moved (beyond our means) from 2 locations were halted, yet to get things moving again. Annual Public Meeting postponed then held on Zoom. Website maintained, as we became aware that walks were being downloaded more often Other activity (reported below) less affected You have clearly carried on as much as circumstances allowed.
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Key to comment colours:	X	Well done, criteria met.
Also see summary and comments	X	Some concerns, your mentor will offer guidance and monitor progress.

	X Criteria not met.
	for you to think about, but which do not affect the
overall assessment. 1. Achievements & innovation 2020 Shout about your group's main achievements and innovation this year.	We provided input to the Wayfinding project run by aboutDereham, aimed at installing 12+ display panels around the town, highlighting aspects of Dereham: one in particular features walking routes and will carry our WaW QR code and email. Neatherd Moor then and now Neatherd Moor The moor the only varieting comon bad in Dereham the way not exclude in the Ecotory Act and the August and the Land the Common and its Deleved at a flat the title too gride on the Common and its Deleved at the 1st the too gride on the Common and its Deleved at the 1st the too gride on the Common and its Deleved at the 1st the too gride on the Common and its Deleved at the 1st the too gride on the Common and its Deleved at the 1st the too gride on the Common and its Deleved at the 1st the too gride on the Common and its Deleved at the 1st the
2. Evidence of continued endorsement by your local council A formal Motion or Minute is not necessary but add other evidence of support or collaboration, e.g. funding, membership of your committee, etc.	 year, and working in partnership for the benefit of the local community. The original supporting resolution of 2015 still stands, and Ken Hawkins is invited to attend and report to Dereham Town Council's Heritage and Open Spaces Committee meetings, though many have been cancelled this year. A Town Councillor attends our meetings (and promises to join our walks, but hasn't managed it yet). When physical meetings were possible, we had the free use of a room at the Council offices. X Positive Council links maintained. Good that a Town
3. Demonstration of continued local support for the concept Detail here how other groups or partners and residents you are working with will help you to achieve your goals.	 Councillor attends your meetings - Clare has failed with this. Getting them walking is more of a stretch! We keep close links with the local Ramblers group. We are an active member of aboutDereham, an umbrella organisation of community groups. We have a mailing list of 100+ people who are informed about our walks and other activities. We are working with Dereham Heritage Trust to
4. Indicate a commitment to ensure that the local public path network will be maintained in good condition	develop a number of town walks, scheduled to be held during Heritage Open Days week. Strong collaboration evidenced. Mailing list of 100+ is very strong. We monitor all our public paths by walking them on a regular basis. We undertake litter and vegetation clearance. We report bigger problems to Norfolk County Council (NCC) for action. We have agreed joint working for a couple of

Give examples of how your group has been involved in monitoring your PROW area network and any improvements made this year.		specific maintenance issues, where we will supply labour and NCC the materials.
	X	The commitment is very clearly backed by action. Joint working with the County Council is very commendable.
4.1 Other facilities and amenities This might be actions to save public toilets or a car park, installing boot cleaners, water refill scheme, etc.	x	 We are actively involved in aboutDereham's Wayfinding project, which is designed to inform residents and visitors about the attractions of Dereham.
of WALKERS ARE WELCOME status. You have worked hard to become accredited but how do you promote your town and status? Provide information of where WaW window stickers are displayed and examples of the logo in print and online. Have your activities been mentioned in newspapers or magazines? Do you have published walk leaflets?	x	 In 2019, we had logos and leaflet packs in some 50 shops around the town. The leaflets ran out, and we lacked the funds to reprint them, and in any case decided we would in future concentrate them at the library and one or two other locations. But this plan ground to a halt with lockdown, when shops were not welcoming non buying visitors. We plan a refresh of the logos in 2021 Walks leaflets remain downloadable from our website All walks have been reviewed and revised for relaunch in 2021 One of our walks has been included in the December issues of the EDP magazine; this was facilitated by a Ramblers contact. 50 sites for logos is impressive. Good idea to refresh them in 2021.
5.1 Does your organisation		www.DerehamWaW.org.uk
have a dedicated website? Provide URL. Are you using another organisations website? Provide URL. Is the WaW circular logo shown? If you do not have your own website, will you consider this a priority for 2021?		Circular logo shown.
	X	WaW prominent. Review of past walks a useful feature. 14 walks all easily identifiable and downloadable. Footpath work shown in detail. Some advertising of local organisations and attractions. All in all, a very informative site.
5.2 WaW Website Profile		Yes - https://walkersarewelcome.org.uk/waw-
Please confirm here that you have checked that your profile entry on the national website is complete and up to date, including a photograph, and that the contacts shown are correct. If they are not, please note here and say when this will be corrected.	x	towns-c-d/waw/52/
5.3 Does your organisation have its own Facebook page? Provide URL.	X	• no
5.4 Do you use other social media? Please list.		• no
5.5 National WaW		Ken Hawkins is a mentor for Suffolk and Lincs
How are you promoting the national brand and getting involved? Actions that you are you taking to promote the network nationally and/or regionally?		members, and keeps close contact with the other Norfolk towns - a Zoom meeting was held in November, and another is planned for early 2021 • Ken is also an active member of the WaW NEC

e.g. attendance at meetings, mentoring other towns, exchange visits, national press releases etc.	x	Impressive regional and national leadership consistently demonstrated by KH.
6. Show how use of public transport has been encouraged. How are you promoting the use of public transport e.g. developing bus or train walks? If you have little or no public transport, are you looking for opportunities to improve or lobby for better services?	x	 Our walks leaflets include a general leaflet which records the public transport available to reach Dereham and surroundings. Half of our 14 walks leaflets are bus/train out, walk back. We would plan to use this format on some of our led walks, but have been unable to do so this year. Bus/train out, walk back is great use of public transport, albeit not possible for led walks in 2020.
7. Demonstrate how you are ensuring that WaW status is maintained in future. This is a sustainability question. List the names of all your committee members and their roles. (Contact information is not required).	x	Ken Hawkins - Chair Catherine Hawkins - Minutes Secretary and Fundraising Sue Rothwell - Committee member Tim Birt - Webmaster All of the above work across all of our activities. Quality compensates for quantity here.
7.4 Please also let us know if you have any concerns about your sustainability? Could you use some help with this?	X	We are acutely aware that having only 4 of us organising our work leaves us very vulnerable, and continue to approach others to join us; this will remain a priority in 2021. The need to spread the load and achieve greate resilience is well articulated.
7.5 Governance We believe that every WaW group should have democratic governance and a constitution has been compulsory for all new members for some years. Do you have a constitution or other governing documents? If not, will you consider this for 2021?	X	yes, reviewed and amended 2020.
7.6 Bank Account Does your group have an independent bank account?	X	• yes
7.7 Funding How have you generated income this year? Please give details of sustainable income plus any grants and donations in kind you have received this year.	X	 Recognising the financial impact of covid, we moved this year to seeking donations for walks, rather than charging for them; we believe that total income has been little different We have been more than pleasantly surprised that our involvement in the Co-op's Community Funding scheme brought us £1717 – far more than we had expected. We are however planning to allocate this to specific outcomes, and continue to generate the money to cover our regular annual costs (£300 approx) from walks and other fundraising (eg a quiz). Interesting that switching to donations has had little impact on income. Achieving CCF of £1717 is seriously impressive: interested idc to know about the specific outcomes.
8. Community Advantages How has WaW status and your efforts helped your community or the local economy, eg increased car park		 Even had this year not been affected by the covid restrictions, we would not expect to have been making a major contribution to the local economy; Dereham is not an obvious walking honeypot! Our

revenue, increased occupancy levels intention is to continue to build on a largely local or regional recognition of walking opportunities, and in accommodation, new businesses join in with other organisations (mostly under the opening to cater for walkers? Measured information would be helpful aboutDereham umbrella) to feature good walking if it is available. as one among many other attractions of the town. Sensible, realistic, approach. 9. Priorities 2021 • continuing a regular programme of walks, one a It is important each year to review the previous year's achievements and doing the Town History Walk and the Industrial equally to think about the year ahead. Heritage Walk Please indicate your specific · producing and printing a new leaflet plans/priorities for the following year. producing and printing a Short Walks leaflet refreshing logos at shops and businesses in the production of a web map and descriptions of all public rights of way in Dereham recruiting more people to the committee and specifically someone with a social media remit • a report on all footpaths to Dereham Town Council Realistic, SMART, priorities, carrying forward where appropriate the priorities for 2020 that it had not been possible to pursue. Hopefully vaccinations etc will allow this agenda to be pursued in a way that was not possible last year. 10. National Committee: not needed! We always welcome your feedback. Here is an opportunity.

Records Update

Please help us to keep our records up to date in compliance with the Data Protection Act 2018. We require two internal contacts which will be used for contacting your organisation and on our mailing list

Submission of these details constitutes your acceptance that we may hold and use them to contact you about Walkers are Welcome matters; we will not use them for any other purpose or pass them to anyone else without your explicit agreement. The full WaW data protection policy is on the website. To have the full benefits of membership, please complete your profile on the website with identified information and note above that it is up to date. If you need help with login details or completing your profile, please ask.

Declaration

- We wish to apply for continued status as a Walkers are Welcome town/village.
- We will pay our annual subscription to Walkers are Welcome in January 2021. Send your
 payment to The Treasurer, 1 Murray Close, Pocklington, York, YO42 2HD. Please make sure
 that cheques are payable to Walkers are Welcome Towns Network. A separate subscription
 request for use as an invoice or a payment advice has been supplied.
- Should you require an invoice for the exact amount, please contact The Treasurer treasurer@walkersarewelcome.org.uk.

Note: Extracts from the Annual Returns may be publicised so that others are aware of member town's achievements. Please tell us if, for any reason, you would rather that this information was not made public. Personal contact details will not leave the organisation.

Name:	Ken Hawkins
Organisation:	Dereham Walkers are Welcome
Position:	Chair
E-mail:	ken-hawkins@tiscali.co.uk

If you would like information or assistance on any subject, please advise us on this form or by separate email. WE ARE HERE FOR YOU.

Please email as a Word document to: secretary@walkersarewelcome.org.uk by 31 January 2021.

THANK YOU FOR YOUR HELP AND SUPPORT

AS04/2020

Mentor's feedback summary:	Overall assessment:	Green

A very solid story about a difficult year for all, and one that is well told. Dereham WaW demonstrably works in partnership with a number of organisations in the area on a range of issues, and pursues the WaW agenda very effectively. The website is informative, and the 14 self-led walks offer plenty of opportunity for circular and linear walking. In addition the Chairman provides exemplary WaW leadership regionally. Well done and thank you. Derek Blake